

## Muay X Waiver & Release Policy

I hereby acknowledge that I have voluntarily chosen to participate in the Muay Thai and fitness training program at Muay X. I understand that the training program involves physical activity that may be strenuous and may cause injury, and I am fully aware of the risks and hazards involved.

I hereby represent and warrant that I am in good physical condition and have no medical condition that would prevent my full participation in the training program. I understand that it is my responsibility to consult with a physician prior to and regarding my participation in the training program.

I acknowledge that Muay X and its trainers are not licensed medical care providers and have no expertise in diagnosing, examining, or treating medical conditions of any kind, or in determining the effect of any specific exercise on a medical condition.

I hereby release and discharge Muay X, its trainers, employees, and agents from any and all claims, demands, damages, rights of action, or causes of action, present or future, arising out of or connected with my participation in the training program, including any injuries resulting therefrom.

Should I partake in a membership at Muay X I understand that this is a minimum of 12-months membership term commencing at the date of signature. If the membership is terminated before the full term is complete, I am responsible for paying all remaining fees owed for the duration of the contract. At the completion of the 12 months membership, this membership will continue on a week to week basis, and will require 28 days notice via email in order to cancel. This serves as a binding agreement between myself and Muay X.

Muay X provides 4 weeks of membership suspension within a 12-month period, allowing you to pause your membership with no weekly charges in this agreed time, all suspension periods require a minimum of 7 days' notice given via email to add this to your account. Any suspension time beyond this period will incur charges equivalent to your weekly fees.

I acknowledge that I have read this waiver and fully understand its terms and conditions. I understand that by signing this waiver, I am giving up substantial rights, including my right to sue. I acknowledge that I am signing this waiver freely and voluntarily and intend by my signature to be a complete and unconditional release of all liability to the greatest extent allowed by law.

## Muay X Upfront Membership Policy (6-Month & 12-Month)

The following policy applies to all 6-month and 12-month upfront membership purchases at Muay X.

### 1. No Refunds

All 6-month and 12-month upfront memberships are non-refundable. Once purchased, the membership fee is final, and no refunds will be issued for any reason, including but not limited to injury, relocation, or change in personal circumstances.

### 2. Membership Suspensions

Members may suspend their membership under the following conditions:

- A minimum suspension period of two weeks applies.
- A maximum of 8 weeks can be suspended for 12-month memberships and 4 weeks for 6-month memberships within the term.
- Requests for suspension must be made in writing via email to [hello@muayx.com.au](mailto:hello@muayx.com.au) at least seven (7) days prior to the requested start date.
- Suspension requests will not be backdated.
- Membership suspensions cannot be split into increments of less than two weeks at a time.

### 3. Membership Transfers

Members may transfer their membership to another individual under the following conditions:


- The new member must agree to all Muay X terms and conditions and complete a new waiver form before using the membership.
- Transfers must be requested in writing via email and are subject to approval by Muay X.
- A \$50 administration fee applies for processing membership transfers.
- The transferred membership retains the original expiry date and cannot be extended beyond the initial term.


### 4. General Terms

- Memberships cannot be downgraded or exchanged for different membership types.
- Muay X reserves the right to amend this policy at any time. Any updates will be communicated to active members via email.


- By purchasing a 6-month or 12-month upfront membership, the member acknowledges and agrees to these terms.

For any questions regarding your membership, please contact Muay X at:

 [hello@muayx.com.au](mailto:hello@muayx.com.au)

 0413 846 935

 Unit 17, 63-65 George Street, Beenleigh

 [www.muayx.com.au](http://www.muayx.com.au)